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be informed.

Quest Corporation of America, Inc.

Legend has it, there is a land...

www.QCAusa.com

866.662.6273

Quest Goes to Camelot

Grand Opening Event

Join Us
for a
Magical Time!

A land of fun!
Ribbon Cutting Ceremony • Complimentary
Food and Beverages • Live Band and more!



When: Friday, April 24

Why: To celebrate the *Grand Opening*
of our new Corporate Headquarters!

What Time: 4 p.m. (Presentation at 4:30, Open House
4:30 - 6:30, Entertainment begins at 6:30)

Where: 17220 Camelot Court, Land O' Lakes, Florida 34638
(S.R. 54 just east of the Suncoast Parkway --
look for Suncoast Meadows Subdivision)

three
six

QCA Takes Home the Gold

QCA Philanthropy

twelve

Must Have DBEs

inside

President's MESSAGE



Dear
Readers,
For this
issue I
wanted
to share
that 2009
holds in

store some exciting new initiatives that will set in motion a new Quest... one with a renewed sense of awareness, fun, spirit and community. And, I wanted to say thank you to everyone for all of your support as we continue to expand services throughout the Southeast United States.



On Friday, April 24 beginning at 4 p.m. I hope you'll join us at our new corporate office for our *Grand Opening Event*.



On behalf of our nearly 50 associates statewide, QCA is proud to be hosting this event. It's our opportunity to say *Thank You* to our clients, as well as to our friends, families and other industry partners. For more information on the event, please visit us at QCAusa.com.



It is the inspiration and spirit of our associates that continually drive us to new heights. They are truly the heart of this organization!

Sharlene Lairscey, President
Quest Corporation of America, Inc.

The Top Directors' Report



Every year for the past several, we assemble our Managing Directors around a table to discuss work, the job, the industry and life. It's a chance to talk to each other (somewhat) candidly.

"One thing always resonates after these sessions – how much energy, care and ingenuity go into making and keeping something great."

-Sharlene Lairscey

As we say good bye to the first three months of 2009, we are humbled as there were some circumstances that kept us from providing some of our best clients with the level of service we know they deserve. I thought it would be nice to share an overview of our most recent discussions...

Mary on Competence

This is the proud feeling that you are doing high-quality work and performing it skillfully. You feel a sense of craftsmanship or artistry in how you handle things. You believe you are responding well to the situations you encounter. You have a sense of mastery of your task and its activities, and you are confident you'll be able to handle them in the future.

Christie on Choice

This is the feeling of being free to use your own judgement in carrying out tasks; to accomplish them in a way that makes sense to you. When your sense of choice is high, you feel that you are driving your own train. You show more initiative and creativity, and you feel free to experiment to find better ways of doing things. You have a sense of ownership for the task and you feel personally responsible for the outcome of your decisions.

Audra on Meaningfulness

This is the feeling that you are pursuing a worthy purpose or a valuable mission, one that matters in the larger scheme of things. You feel you're on a path that is worth your time and energy. When your sense of meaningfulness is high, you find it easy to focus on the task at hand. You feel strongly committed to it. **"I've always felt that way at QCA... but, now, for an unknown period of time, my path will change..."**

Diane on Progress

This is the encouraging feeling that things are working out. You are in the midst of a successful endeavor, and getting closer to achieving the purpose behind all your activities. Since you feel that your time and effort are paying off, you're enthusiastic and eager to keep investing your energy into the task. If the purpose is meaningful for you, you are also likely to feel excited about achieving something important.

Sharlene on Lessons Learned

This is the ability to trust your gut, even at the risk of letting someone down. It's the feeling of peace when you allow things to happen that you know will temporarily set you back, yet allow you to build a stronger foundation by helping individuals to grow. If you want your company to grow, it's the ability to stop providing direction for absolutely everything that goes on. It's the strength to stand back and simply listen to people as you might hear something useful. Running a company is hard, yet fulfilling. Because it's truly the faith you have in the incredible people around you to forgive and still stand by you, that makes you who you are.

see Audra's story
on page 11.



Taking Home the GOLD

On Saturday, February 28, at Raymond James Stadium, the Tampa Bay Advertising Federation (TBAF) announced the winners of the local ADDY® Awards competition. The ADDY® Awards Gala honors excellence in advertising, marketing and creative and was attended by over 100 individuals from local advertising and media businesses.



QCA is proud to announce we received a **GOLD** ADDY® Award for our JTA Futuristic Brochure. QCA was represented at the event by Executive Director Christie Klammer and QCA's Creative Services team members Amanda Velazquez, Josh Burke, Kara Bigelow, Kris Olds and Krystal Whitten.

Over 500 entries were received and judged based on creativity, originality and creative strategy. Sponsored by the American Advertising Federation (AAF), the ADDY® Awards honor excellence in advertising and cultivate the highest creative standards in the industry. The competition begins at the local level with the 210 AAF member clubs nationwide from which local winners proceed to 14 regional competitions, and those winners proceed to the national finals.

With over 60,000 entries annually, the ADDY® Awards are the world's largest and arguably toughest advertising competition. The ADDY® Awards represent the true spirit of creative excellence by recognizing all forms of advertising from media of all types, creative of all sizes and entrants of all levels from anywhere in the world.

Sweet Give-Aways

At the end of each month, QCA President Sharlene Lairscey gathers associates together for a Cake & Ice Cream Social at the corporate office. At 4 p.m. on the last Friday of each month, corporate office associates come together to state their appreciation for each other. In addition, we welcome new associates, celebrate birthdays and anniversaries, give QCA kudos, discuss upcoming philanthropy opportunities and activities and make general announcements.

Prior to the end of every social, an employee drawing is added to the mix.



January – Winner Beth Stroberg won a set of tickets to the Harlem Globetrotters on February 27 at the St. Pete Times Forum.



February – Winner Liane Caruso won a set of tickets to the Tampa Bay Lightning vs. the Atlanta Thrashers.



March – Winner Josh Burke won a set of tickets to the Tampa Bay Rays vs. the Boston Red Sox.



New Associate Brandee Holds the Keys



QCA's Brandee Sweesy started off her tenure in sterling fashion – jumping into preparations for a public meeting and a major Florida Keys bridge closure in her first week. Brandee serves on our FDOT District Six Miscellaneous Construction Public Information Contract under Area Director Jeannette Lazo and Project Principal Mary Brooks.

She was instrumental in developing public meeting notices, press releases and other materials for the Grassy Key Reconstruction Project. Brandee and fellow project team members went door-to-door to make sure residents and business owners knew about the upcoming project and the public meeting.

Brandee worked tirelessly to prepare and execute a broad communications plan to notify a wide spectrum of the community from Miami to Key West about the planned night time closure of the Seven Mile

Bridge. The bridge in Marathon on the Overseas Highway / U.S. 1 is the only way to get from the lower and mid Keys back to the upper Keys and Miami.

A Florida Keys native, Brandee brings to the job a depth of knowledge about the people and culture of the islands.

Just how deep is her connection to the community? She was born in Fisherman's Hospital in Marathon, where until recently she had served as a marketing and communications consultant before joining QCA. And she attended primary school across the street from the hospital – in the building that is now the FDOT Marathon Operations Center.

Brandee's community contacts – from business owners to elected officials – will be invaluable as she leads QCA business development efforts in the Florida Keys.

SAFETY FIRST

As a part-time Reserve Deputy Sheriff for the Osceola County Sheriff's Office, QCA Central Florida Area Director Karen Kersey understands the great importance of personal safety. Serving in a public information capacity around the clock throughout Central Florida, her team is often on the road and in unfamiliar neighborhoods. QCA places a top priority on safety and as a result, Karen recently encouraged associates to join her in attending a S.A.F.E. class.

S.A.F.E. (Self-Defense Awareness & Familiarization Exchange) is an initiative to stop violence against teenage and



Class instructor and assistant show a S.A.F.E. demonstration while QCA's Mary Brooks and Megan Olivera strike a pose.

adult women. The two hour S.A.F.E. class is designed to educate women on how to protect themselves if they should become a victim. Participants learned that 90 percent of self-defense

Melissa Thompson – Serves ATMS in Manatee



Melissa Thompson joined QCA's Southwest Florida team in Sarasota. A graduate of the University of

Florida College of Journalism and Communications, Melissa previously worked in public relations for the University of Florida Health Science Center and Shands HealthCare in Gainesville as well as was an editorial intern for a Sarasota area magazine. Her most recent work includes writing the cover story for the University of Florida's alumni magazine distributed worldwide and serving as a corporate communications consultant for Tampa Bay area small businesses.

Melissa is currently providing public information support for QCA Southwest projects in Cape Coral and is serving the FDOT District One and CEI Consultant

TBE Group on their Automated Traffic Management System (ATMS) project in Manatee County.

is awareness, risk reduction and avoiding confrontation, while only 10 percent is physical.

Karen said, "Taking responsibility and educating yourself is the first step in staying safe. Although you may not be able to prevent an attack from occurring, there are ways to protect yourself and lessen your chances of becoming a victim."

Strengthening Response - Southeast Florida Report

With nearly 50 associates with experience in public information and transportation throughout Florida, it's easy to **BE THERE** when our clients need "temporary" additional support.



Peter Dobens

Recently, QCA's Peter Dobens, a veteran journalist and public information officer, supported efforts on two I-95 High Occupancy Vehicle (HOV) Expansion projects and the U.S. 1 Drainage Improvement project at the intersection of S.R. A1A / PGA Boulevard in Palm Beach Gardens. Timing could not be better, as these three projects kick into high gear.

A long-time resident of Palm Beach County, Peter is no stranger to I-95 or U.S. 1. His career spans more than

three decades and includes extensive experience with the local media. He's been driving through the project area since the 1970s, when U.S. 1 and the Florida Turnpike were the only major roads linking Palm Beach and Martin counties. He has witnessed the dramatic changes in this area first hand.

"I've watched the remarkable growth in this area and am happy to participate in projects that will ultimately benefit this community."

- Peter Dobens

As businesses flourished and residential areas expanded, the need to expand I-95 became apparent. Fast-paced

growth in northern Palm Beach County, and specifically in Palm Beach Gardens, strained the outdated storm water drainage system at the U.S. 1 / S.R. A1A / PGA Boulevard intersection. As a result, residents, businesses and commuters have had to contend with flooding through this busy intersection whenever it rained.

The I-95 HOV Expansion projects will improve mobility and traffic flow through this growing area, while the U.S. 1 Drainage Improvement Project will ease flooding and improve storm water drainage through one of the counties busiest intersections. Needless to say, these projects have strong support from locals who recognize the significant benefits the projects will provide.

Southeast Florida - Celebrating 10 Years of Service to You!

QCA's Southeast Florida Team has supported and served throughout Broward, Martin, St. Lucie, Indian River and Palm Beach County for 10 years. Currently, FDOT's District Four Palm Beach Operations Center manages maintenance and construction projects on numerous state roads throughout the county and QCA's Southeast Florida team is there providing valuable public information support.



Area Director Tish Burgher oversees QCA's services for a number of clients throughout the District. Her projects take her from the far western reaches of the county to the ocean and everywhere in between. Each project is different and each community is unique. Whether handling media queries, coordinating with area schools or talking to local residents about night time paving operations, she works with government agency representatives and project personnel to make sure that the affected community is up-to-date on improvement activities.



QCA's Alicia De Fago currently handles public information on two major I-95 HOV Expansion projects and a much-needed drainage improvement project, which began in January on U.S. 1 in Palm Beach Gardens.



Gina Caccavale recently joined our firm to oversee projects throughout Indian River, St. Lucie and Martin.



Web master Kris Olds keeps the Palm Beach Web site, www.pbfdot.com, updated and accurate. Project information, maps and lane closures are updated regularly.

Thank you Southeast Florida as we have proudly served you for 10 years!

- I-95/S.R. 9 HOV Construction in Jupiter, FL – TBE Group
- FDOT District Four Palm Beach Construction Residency in Palm Beach County – Target Engineering Group
- General Assigned CEI Services in Broward County – GBF Engineering, Inc.
- FDOT District Four Hurricane Restoration in Broward, Palm Beach, Martin, St. Lucie and Ft. Pierce Counties – Target Engineering Group, Inc.
- State Road 80 in West Palm Beach, FL – TBE Group
- Ernest Lyons Bridge in Stuart, FL – Reynolds, Smith & Hills CS, Inc.
- MacArthur Boulevard Restoration in Martin County – Captec
- CEI Services for Widening Turnpike Mainline from One Mile North of Atlantic Ave. to Lantana Mainline in West Palm Beach, FL – TBE Group
- Repair / Rehab of Thomas B. Manuel Bridge over the St. Lucie Canal in Martin County – TBE Group
- Jupiter / Ft. Pierce Ramp Exit Projects, Palm Beach and St. Lucie Counties – TBE Group
- Palm Beach International Airport Market Research Survey in West Palm Beach, FL – CH2MHill
- Boca Airport Public Meeting in Boca Raton, FL - Ricondo & Associates, Inc.



CH2MHILL



RSH

TEG

TARGET ENGINEERING GROUP, INC.

TBE

{QCA PHILANTHROPY}

Community spirit, including supporting non-profit and community organizations, is a core value at QCA. Our commitment is demonstrated daily through our organization's use of resources. Volunteer service is a source of pride for employees. Our associates are passionate spokespersons in the community, demonstrating our company's commitment and social responsibility throughout the area.

MARGA-RELAY-VILLE... Celebrating lives and remembering lives lost

On Saturday, March 21, QCA's Southwest Florida team joined **Balfour Beatty** for the fourth consecutive year in Cape Coral for the American Cancer Society's Relay for Life. This signature activity, themed "Marga-Relay-Ville" was held at Ida Baker High School. Annually, it offers everyone in the community an opportunity to participate in the fight against cancer. People from all over came together to remember loved ones lost to this disease. They also celebrated the lives of those who have battled cancer. Their strength inspires others to continue to fight.



Melissa Thompson and the Balfour Beatty team walk for the American Cancer Society



Melissa Thompson and Maricelle Venegas

According to QCA Area Director Maricelle Venegas and associate Melissa Thompson, "teams of people camp out at the local high school and take turns walking or running around the track. It's an overnight event and, it's truly amazing!"



ADOPT-A-HIGHWAY

QCA associates jumped at the chance to enter a two-year agreement to perform litter removal as part of the State Highway Systems Adopt-A-Highway program. With the opening of the new headquarters office located on S.R. 54 in Pasco County, QCA's group will perform litter removal quarterly. QCA adopted a two-mile stretch on S.R. 54 from eastbound Gunn Highway to Crossing Boulevard (just west of the Suncoast Parkway). Look for the QCA signs at the beginning and end of the adopted highway section and, feel free to join us.



Josh Burke, Kris Olds, and Kara Bigelow pick up trash for QCA's Adopt-A-Highway philanthropy project.



"As a volunteer, I am continually humbled by the dedication and passion exhibited by my fellow volunteers. It's a truly unique experience that is better experienced than read about."



Special Olympics

-Sharlene Lairscey, President



Let me win. But if I cannot win, let me be brave in the attempt. -Athlete's Oath

Over 20 QCA associates, friends and family members volunteered for the 2009 Special Olympics Summer Games held at the University of South Florida (USF) on Saturday, March 14. As the official "track timers" for all running events, we were provided with "track timer" instructions, stop watches and given lane assignments.

QCA's Thais Castillo handled the "Heat Sheet" with the athlete's names and lane assignments, and did an excellent job coordinating and directing our team throughout the all day event. Other associates served as "runners" who informed the "track timers" of who was in each lane. And, most importantly, "track timers" were responsible for gathering up the athletes and handing them to a "hugger" to be taken to the awards area.



Join us August 22 as we support the Special Olympics Fall Games

Bus Rapid Transit (BRT), thriving in cities around the world, is a "GO" in the Bay area as the Hillsborough Area Regional Transit Authority (**HART**) moves forward with a PD&E Study.

Planning the first phase of HART's BRT service, QCA was selected with **HDR** Engineering's team to facilitate public involvement activities for the North-South Corridor BRT Project Development and Environmental (PD&E) Study.

Current recommendations for the new corridor have been established and will be finalized with significant public involvement and community input efforts.

Partnering with **HART** in this study, which will be finalized and presented July 2009, are Hillsborough County, the Florida Department of Transportation (FDOT), the City of Tampa and the City of Temple Terrace. This 17.5 mile corridor is scheduled to be operational in 2011.



According to Public Information Officer Liane Caruso, QCA's team

is responsible for the organization of two open house meetings, designing and producing newsletters and related collateral, reaching out to community and agency groups by facilitating working group meetings as well as making presentations to community and neighborhood organizations.

OOCEA Road Opening Event Day A Success



Left to Right: Mary Brooks, Melissa Thompson, Karen Kersey, Karam Serra, Karen Johnson and Brian Hutchings

At 4:30 a.m. on Valentine's Day, QCA volunteers met Brian Hutchings, who serves as the community project liaison for the Orlando-Orange County Expressway Authority (OOCEA), in the otherwise empty parking lot of Wekiva High School. They gathered to assist with the partial opening of the new S.R. 414 John Land Apopka Expressway - the first new, major east-west corridor built in decades to serve Central Florida motorists.

Event day featured a 5K road challenge race to help celebrate this major milestone. Over 700 runners participated in this event.

QCA's team was involved in the planning, organizing and successful

execution of the event, which also benefited the Wings of Hope Foundation.

It was a fun-filled morning featuring a classic car show, a Kids' Fun Run,

5K Run, a circus clown, an inflated slide and bounce house for the young and young at heart.

A marching band and cheerleaders from Wekiva High School also added to the festive atmosphere.

"Each time QCA is part of a public event, we should remember that it's another chance to interact with people we've never met and a chance to build new relationships."

A charitable donation of \$15,000 was provided to the Wings of Hope Foundation cofounder Kathy Gautsch.



BETTER. SAFER. FASTER.

"CHOOSE HEALTH"



Christie Klammer

To help uninsured residents learn strategies to staying healthy, Alachua County selected QCA as their Marketing Consultant to develop and implement an aggressive marketing and public relations campaign for their health services program, **CHOICES**.

Offered by the Alachua County Board of Commissioners, **CHOICES** was created in 2005 with the support of county voters, community service organizations and policy makers. The program partners with local medical

and dental care providers to offer services that many working residents may not normally be able to access due to a lack of adequate health coverage.

QCA's Creative Services team has designed a new logo, created an overall look for **CHOICES** collateral material, and began the design and development of their annual report. Executive Director Christie Klammer says, "While using innovative and cost-effective methods, the goals of our campaign are to increase enrollment, retain existing members, generate positive publicity and reinforce the programs offered."

Long Range Transportation Plan Kicks Off with **New Logo**



QCA's North Florida team, lead by project manager Susan Emmanuel, is partnered with **RSH** and the Tallahassee area's

Capital Regional Transportation Planning Agency (**CRTPA**) on the update of their Long Range Transportation Plan.

The **CRTPA** is the designated Metropolitan Transportation Planning Organization for the Tallahassee area. Updates to municipal and regional

transportation plans are required by federal and state law and typically address moving vehicles efficiently and quickly. The **CRTPA**, however, is breaking from that tradition and is partnering with QCA client

Starmetro, the transit agency for Tallahassee and Leon County, to include transit as an essential part of the mobility equation.



QCA's Graphic Designer Kara Bigelow designed a logo and developed a brand for the Regional Mobility Plan.

Kara said, "We wanted to create a distinctive look that acknowledges the unique function of the Regional Mobility Plan within the larger framework of the greater Tallahassee-Leon County planning efforts."

CROSS FLORIDA BARGE CANAL

There are major roads, railroads, and locks and dams that cross the path of the Cross Florida Barge Canal and QCA is honored to be on the CEI project team with Consultant **PBSJ** on one of these roads.



Margaret Ray

QCA's Margaret Ray provides compliance and administration services for US19 / US98 (S.R. 55) in Citrus County. This high bridge design build project includes replacing the existing bridge with two identical bridges and creating two lanes in each direction. The \$37.1 million project spans from West Cornflower Drive to

West Foss Grove Path. In addition to serving CEI Consultant **PBSJ**, Margaret is working closely with Designer **JACOBS** Engineering and Contractor **CONE & GRAHAM, INC.** HEAVY CONSTRUCTION

According to Area Director Lori Buck, "The history of the Cross Florida Barge Canal is interesting. It was a canal project to connect the Gulf of Mexico and the Atlantic Ocean across Florida for barge traffic. Two sections were built but the project was cancelled, mainly for environmental reasons. It is now a protected green belt corridor, one mile wide in most places."

The planned route of the canal was from the St. Johns River from the Atlantic Coast to Palatka, the valley of the Ocklawaha River to the coastal divide, and the Withlacoochee River to the Gulf of Mexico.

With respect to the bridges, all the bridges over the St. Johns River north of the canal are high enough for ships, or have movable sections.



QCA on the move



"I've always felt that way at QCA... but, now, for an unknown period of time, my path will change..."



...Make a Caring Connection

Everyone has a healthcare story, whether it's their own or that of someone they love. Even though these stories are highly personal, they draw us into a familiar world. On behalf of our very own Audra Butler, and her family, QCA wishes to thank you for your kindness and generosity as she steps back to spend limited, yet precious time with her son.

www.andysarmy.com

Andrew Glenn Butler was born January 8, 2009 with Spinal Muscular Atrophy (SMA), an extremely rare condition characterized by progressive degeneration of the spinal and brainstem motor neurons. God's perfect plan provides for a limited time with us here on earth as he prepares to return to a most perfect home in Heaven.

Dear friends,

As a communications professional, I have spent my career dealing with the written word. As I try to recount what my family has been going through for the past several weeks and what we are facing in the future, words are failing me. At this time, I have not been able to make calls or visits to most of our friends, although I know that you are thinking of us and praying for us. Your love and support has buoyed our spirits during this ordeal. My husband Alan and I want you to know what is happening in our lives, but this is very difficult news to share. I am writing this letter in hopes that you will understand.

As you know, our son, Andrew Glenn, was born on January 8, 2009. At the time of his birth, we thought that he was a healthy, thriving baby boy. As he grew, we noticed that his movements were getting weaker, instead of stronger. Andy was admitted to the ICU of University Community Hospital in Tampa in respiratory distress. He also was diagnosed as having hypotonia, which is the lack of muscle tone and movement in his limbs. He underwent a battery of diagnostic tests to determine the cause of these symptoms during our one-week stay in the hospital. We were sent home, pending the test results, on March 10.

On March 16, Andy's respiratory issues were starting to return, so we took him to All Children's Hospital in St. Petersburg, where he was admitted for observation. While we were there, the test results came back. Andy has been diagnosed with spinal muscular atrophy, type 1. This was our worst case scenario.

SMA is a neuromuscular disease that affects the nerves controlling movement and respiration. My husband and I are "silent" carriers of this genetic disease, for which there is no treatment or cure. We have since learned that one in 40 Americans is a carrier of this horrific disease. We had no idea. We suddenly find ourselves plunged into the depths of every parent's worst nightmare.

Although the lifespan of infants with SMA varies, Andy's doctors estimate that he will live until he is nine months to one year old. We have been assured that he will not experience pain and that we will be able to keep him feeling comfortable. This insidious disease causes his muscles to weaken a little more every day, which impacts his ability to suck, swallow and breathe. With no cure, we are unable to solve the problems facing our son, although we are committed to proactively preparing for the illnesses that may afflict him and aggressively treating them as they occur.

We have a skilled team of pulmonologists and neurologists, as well as physical, occupational and speech therapists, to help him as we head into an uncertain future. He has received comprehensive, compassionate care from his doctors and nurses at both UCH and All Children's, and we cannot emphasize enough how important their roles have been for us, despite the bleak prognosis. We know that Andy is a strong little boy and has a fighting spirit, and we are prepared to do whatever it takes to help him overcome the odds.

The better news is that Andy is cognitively normal with a happy smile, an attentive look in his eyes and a sweet, cooing voice. He loves kisses, smiling faces, bath time, music, our dogs, his teddy bear, car rides, Mylar balloons, his bouncy chair and ceiling fans. He dislikes having his face wiped, wet diapers and waiting for his bottle. He is our joy.

That he is a happy baby, and will remain so, has kept us going for the past several weeks. We have experienced many emotional ups and downs, and we realize that there are more to come. We are mourning the loss of the dreams we once had for our family, but are mindful that each day that we have with our baby boy is a precious gift. We have faith that we are strong enough to be the parents he needs, and we know that taking good care of him is the most important thing we can do for both Andy and ourselves. We are focusing on all of the positives that we can find to ensure that his smiles are always met with our smiles. We are committed to making every day of Andy's life a celebration and know that increased awareness of SMA will be his legacy. He already has changed lives forever.

As we move into this new and challenging chapter of our lives, Alan and I also want you to know that you are very important to us. We welcome hearing from you and seeing you, just like we would in good times. For the past six years, Quest has been a huge part of who I am, and I love and appreciate everyone with whom I have worked. My role in the coming months is uncertain, but I always will be a part of this very special and wonderful company.

Please keep Andy in your thoughts and prayers.

Love,

Audra Butler

Andrew Glenn Butler
Born: January 8, 2009
11:52 PM EST
9 pounds 14 ounces
22 inches



DBE

"Not having DBEs is not an option."

Don Skelton, District Secretary – FDOT – District 7

QCA has been providing quality service and delivering value to government agencies as a DBE-certified firm since 1995. Recently, our associates from every district attended the federal stimulus meetings where each agency presented their overview of possible projects that are eligible to be funded.

Representatives from the state as well as county and city government representatives were there to stress

the importance of participation from Disadvantaged Business Enterprises (DBE's). According to the FDOT, expectations with respect to participation will be held at a minimum of 8.1 percent.

QCA serves federal projects providing EEO reporting and extensive labor reporting. We also provide public information and marketing to include staff recruitment campaigns as well as safety and other outreach campaigns.

With nearly 50 associates with cross-training capabilities statewide, we will be well prepared and strategically positioned to support your projects. We can place quality administrators, office managers or EEO professionals on project teams. Also, as a full service public involvement firm, we provide complete in-house communications capabilities as well as graphic design, project Web sites and more.

DBE-certified / QCA @ 866 On Board (662-6273)

How can we help you?

At QCAusa, we have great employees to serve you.

GET ON BOARD!
866.662.6273

We've moved but our mailing address hasn't changed.

Corporate Office Mailing Address:

3837 Northdale Blvd. #242 Tampa, FL 33624

Physical Address:

17220 Camelot Court Land O' Lakes, Florida 34638



Coming Soon
www.QCAusa.com

Pay close attention! Our e-mail addresses will change soon...

