

the
solution
is
smack
dab IN YOUR
FACE!

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*“Congratulations
Senior Manager Lori Buck
for winning our 2011 QCA
Sales Award. The prize:
An all expense paid trip to
Costa Rica.”*

- QCA President Sharlene Lairscey



Our employees work hard. And in a world where most companies like to boast about running “lean and mean,” it may seem nearly impossible to compensate employees for doing good work without breaking the budget. At QCA we like to **recognize** our associates at every level for their **accomplishments** frequently. For our management team, I set specific goals in the areas of sales, revenues, profit and team utilization allowing each of them to earn the ability to receive bonuses and/or experience an all expense paid trip. Lori Buck was **QCA's TOP PERFORMER** for 2011. Lori joined the company over 10 years ago as a Public Information Officer where she served The Tampa Hillsborough Expressway Authority in a full time capacity. She was promoted to an Area Manager, and then quickly to a District Manager all while serving full time as a Public Information Officer for the Florida Department of Transportation's GEC contract in District 7. In 2012, Lori was promoted to a Senior Manager where she directs, manages and continues to serve throughout two FDOT territories (Districts 1 and 7). Lori is a top performer. She is a “superstar” who held up during crunch times without ever compromising her leadership responsibility or **dedication to professional development** of the rest of her team. In good times and bad, she sharpens her skills and continues to motivate her team to perform better. As a result, Lori and guests joined company President Sharlene Lairscey March 1 - 4 to **Los Suenos, Costa Rica**. According to Lori, “Upon arrival, we were greeted by a warm breeze, Latin sounds and mountainous vistas as we traveled on winding roads towards the Pacific coast. Early the next morning, we were off to a day of sport fishing. We knew that it was going to be a beautiful day when the engines quickly revved up and within 90 seconds we were off in pursuit of sailfish. Along with our crew, we ended the day catching 10 of them.” The adventure continued the next day with white water rafting followed by climbing a mountain to get to the Costa Rican waterfalls. **Smiles were abundant** and muscles were aching but a good day was had by all. After sharing lots of laughs, rewarding challenges and a fresh outlook towards the new year, “**this was exactly what we needed,**” said Lori. “We realized one thing on this trip... that life is full of challenges and that we are more than ready to take them on.”



QCA BELIEVES IN TRANSPARENCY - QCA arranges to get audited financial statements each year. Why? Because we desire to have confidence in the financial information that is being presented. Financial Statements contain essential information for the decision-making of many stakeholders including directors, employees, bankers, creditors and the government. QCA Management has the responsibility for the maintenance of adequate accounting records and internal controls, prevention and detection of fraud and errors, safeguarding of assets, selection and application of suitable accounting policies and appropriate disclosure of financial information in the financial statements. The preparation of the financial statements in accordance with generally accepted accounting principles is also the responsibility of management. Our annual audit kicks off in November of each year. The final audit report is completed in March and is submitted to various agencies for review. If you would like to view our complete report, visit our website at QCAusa.com or contact Diane Hackney, Vice President - Finance, at Diane@QCAusa.com.

DBE UPDATE - QCA continues to be certified as a DBE / MBE / SBE and WBE firm, depending on the owning agency. Our Florida DBE certification was recently renewed. Billions of dollars in government contracts are set aside for small disadvantaged businesses. Most governments along with corporations who do business with the government are expected to spend anywhere from 10 – 25 percent of their spending budgets with these firms. According to Diane “One of my team’s business goals this year is to make sure QCA is certified in all cities and counties nationwide that have certification programs. With the administrative support of QCA’s Jessie Robinson, we hope to complete this initiative over the next couple of months.” For more information on our program, contact Jessie@QCAusa.com.



NEVER TOO EARLY TO PLAN FOR RETIREMENT - QCA’s 2011 Fidelity program offered a dollar for dollar match up to 3 percent of an employee’s salary. QCA proudly contributed \$36,530.00 last year. This is an amazing opportunity / benefit offered to QCA employees. So, whatever you do, don’t stop saving for retirement. The 2013 enrollment period will be in November 2012. Don’t miss out! Questions? Contact Diane@QCAusa.com.

CREATIVE THINKING



QCA’s creative department offers an open invitation to all associates to attend our free flow creative meetings. QCA’s goal is to provide our clients with products and services that are cost efficient, but more effective and most importantly show measurable results.

We meet every other Thursday at the corporate office from 5 p.m. to 7 p.m. to share our creative ideas. Our next meeting is scheduled for April 19.

“It is extremely important for our creative department to have fresh ideas and to be on the forefront of new design trends and technology.”

- Creative Director Chuck Thompson

WELCOME ABOARD IVETTE

QCA is proud to welcome Ivette Ruiz-Paz as an Area Manager and Public Information Specialist to our South Florida Team. Ivette is a seasoned bilingual (English/Spanish) media professional with 14 years of marketing, public relations and media relations experience. A Miami native, Ivette spent several years in California working in the entertainment and music industry. She returned to Miami with her family in 2002. Currently, she supports FDOT contracts throughout South Florida in District 4 and District 6, as well as projects for the City of Miami Beach. She is also part of the QCA team that will coordinate and facilitate focus groups for Palm Beach International Airport this spring.



“Being a part of the QCA family has been a great experience,” Ivette says. “I am really enjoying learning new things every day and I look forward to what the future holds for us in South Florida.”

If you would like to contact Ivette, email Ivette@QCAusa.com



The Hillsborough Area Regional Transit Authority (HART) is planning for its second MetroRapid premium service corridor. And QCA has been there every step of the way – to ensure the public gets to provide vital feedback on, and understand the potential benefits of, this landmark transit service for Hillsborough County.

QCA associates most recently planned and promoted the public Open House for the Project Development and Environmental (PD&E) Study for the proposed MetroRapid East-West Corridor. The proposed 16.5 mile corridor would serve the Tampa International Airport (TIA), and follow major roadways including Martin Luther King Jr. Boulevard, Nebraska Avenue, Hillsborough Avenue and 56th Street to Temple Terrace.

Led by Senior Manager Mary Brooks, QCA handled all of the details for the February 16 public Open House, held at the Hillsborough Community College’s Dale Mabry Campus. That included creating legal advertisements, as well as developing and distributing meeting notices to more than 1,500 property owners, and placing scores of fliers at community focal points.

Several dozen members of the public were able to view and comment upon exhibits including boards communicating the project schedule, proposed station alternatives, bus station and amenity concepts and proposed technologies including Transit Signal Priority and ticket vending machines.

According to Mary, “QCA’s solid relationships with key community stakeholders – such as TIA and the Hillsborough MPO – have been crucial in successfully coordinating Agency Working Group meetings and ensuring open communications with the Community Working Group.”

RESIDENT COMPLIANCE TRAINING DAY

QCA’s Management team held an Administrative and Resident Compliance Specialist training day on Friday, March 30 at the Hilton Garden Inn – Tampa / Ybor Historic District. Attending this all day event included QCA associates Peggy Haimbaugh, Joanne McDaniel, Leta Reale, Lisa Blanchette, Margaret Ray, Rhonda Kaeser and Jesse Robinson. Future associate participation included Pebbles Womble, Connie Wise, Megan Casey, Virginia Miller, Gaile Cassiani and Robyn Tonne. The training served as an introductory as well as refresher training session for all QCA associates supporting, or proposed to support, the Florida Department of Transportation and the Florida Turnpike Enterprise in-house projects. According to District Manager Darren Alfonso, “The training session was informative and informal for my staff.” He went on to report that QCA’s RCS manual was reviewed and critical items were discussed in a comfortable round table format.



“It was a great training experience!”

SKATING IN THE RIGHT DIRECTION



Kimley-Horn and Associates, Inc.



The City of Tampa recently awarded Kimley-Horn and Associates the Perry Harvey Park Renovation Project. As part of this project QCA will spearhead the public involvement for this great addition to Downtown Tampa.

QCA’s Mary Brooks and Jill Cappadoro will lead the team for public involvement activities and work closely with Kimley-Horn’s, Bill Waddill who is serving as the Project Manager. QCA is tasked with facilitating two public meetings, each reviewing the master plan and design documents for the Perry Harvey Park project. QCA will also develop a project kickoff mailer to keep the stakeholders informed of the project and its progress.

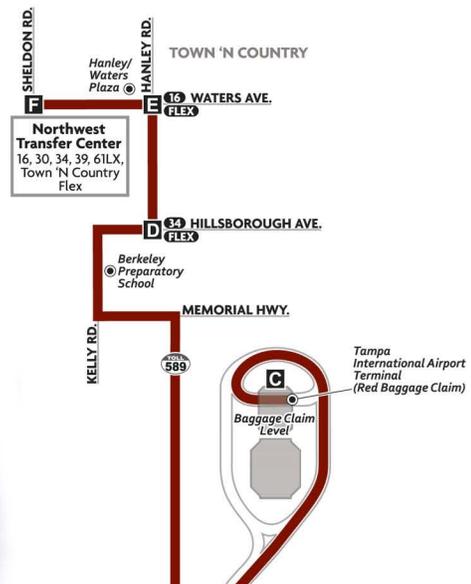
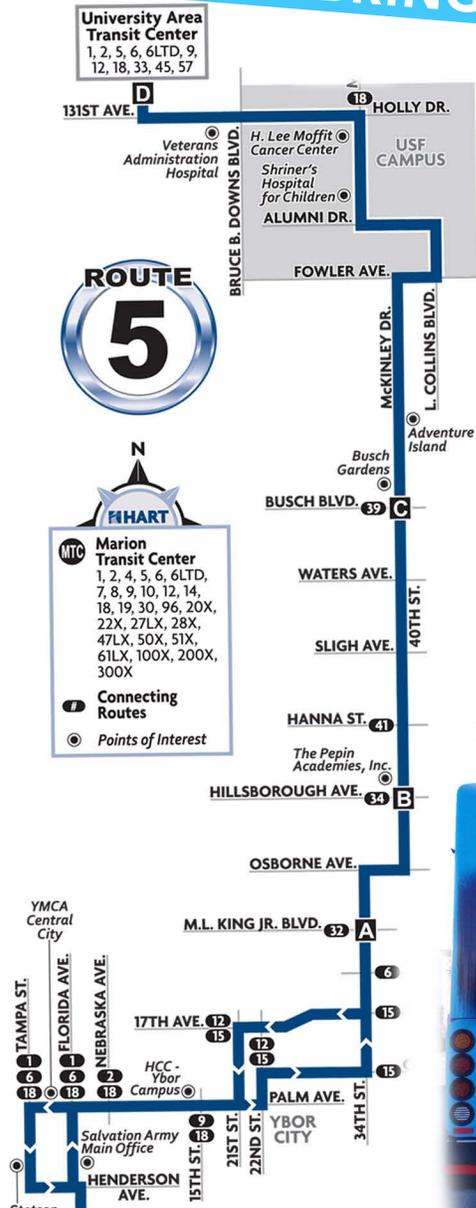
Perry Harvey Park is one of two skate parks located in Tampa. The new park design will preserve the history of Tampa as well as make it truly appealing to the community and skate boarders alike.



QCA BRINGS CREATIVITY TO THE COMMUNITY

YES, THAT'S OUR BUS!

QCA has hit the streets by putting its message on wheels. With a nod of appreciation to our valued client, the Hillsborough Area Regional Transit, as well as the industry we serve, QCA selected exterior bus advertising as an important element of its 2012 corporate marketing program. Two fully wrapped buses complement QCA's bold approach to business, and include one bus with a humorous edge. Look for our QCA-branded buses that serve Tampa's Westshore district, Tampa International Airport, downtown Tampa, University of South Florida, the Florida Department of Transportation District Seven Headquarters, and many other targeted locations frequented by our target audiences.





“Ahoy mate! Did you stop by me booth to steal a picture with me ladies and yours truly? If you didn’t, here’s what you missed lad!”

& WHERE PASSION CREATIVITY MEET

A Remarkable Experience

The Florida Transportation Builder’s Association (FTBA) Construction Conference was held in Orlando, Florida at the Double Tree Universal Hotel from March 19-21. The event kicked off with a Charity Golf Invitational hosted by Bonn-J Contracting benefitting the FTBA scholarship fund, the Oviedo Girls Shelter and the Father Flanagan’s Boys Town. The tournament was hosted at the Eagles Creek Golf Club where QCA participated.

While preparing for the 2012 FTBA Construction Conference, the QCA marketing team held several brainstorming sessions planning on how to take the theme of QCA’s fourth quarter newsletter “Our clients, We treasure.” to the next level. Keeping the pirate theme in mind and with the conference being held in Orlando, QCA decided to bring a Disney setting to the FTBA conference.



Creative Director Chuck Thompson brought QCA’s vision to reality by constructing a booth that entailed a QCA pirate ship backdrop, a flag with a crow’s nest soaring over 14 feet high, a captain’s wheel and a treasure chest full of treasures. As if that wasn’t enough, QCA’s Maribel Cabrera and Monica Martinez dressed the part as pirate wenches promoting QCA’s iPad give-a-ways and taking photos with conference attendees throughout the day on Tuesday. Besides receiving a framed digital print of their photo

with the wenches, the attendees left the QCA booth with a sack full of treasures including a mug, eye-patch, gym-bag, beads, chocolates and a chance to win an iPad 2.

While a group of QCA team members manned the booth and entertained attendees, Vice President Diane Hackney and Senior Vice President Steve Nalls represented QCA by participating in industry related sessions such as New Bridge Material Design Options, Maintenance of Traffic, Wekiva Parkway & I-4 Project Updates, Smart Plans, Agency Cost Efficiencies and the DBE/Small Business Certification Process.

Following the afternoon sessions, the FTBA held its evening reception in the exhibition area where QCA had one more surprise left. The wenches held their ground all day, but they would not be pirate wenches without the pirate! Joining QCA’s group Tuesday evening was Greg Thompson, a professional Captain Jack Sparrow impersonator, complete with the swagger, voice, mannerisms and charm that made Johnny Depp’s portrayal of the famous pirate come to life in *Pirates of the Caribbean*.

The highlight of the evening was when Captain QCA (what we like to call him) took center stage at the reception to announce the two winners of the drawings, Jan Tanner of JAR Construction and Ed Moore from KTA-Tator. While reaching over 300 attendees during the conference and receiving continuous praise, QCA is already thinking of next year’s event and how to top it. Stay tuned.



"OUR CLIENTS, WE TREASURE."



CONSTRUCTION CAREER DAYS

For three days in late January, the Central Florida Fairgrounds was abuzz once again with the sounds of roaring road construction equipment, demonstration labs, 1,300 high school students and more than 100 chaperones during the 10th Annual Central Florida Construction Career Days (CCD). QCA staff members Nicole Colon and Megan Olivera were involved in every facet of planning and executing the wildly successful event.



QCA's Nicole Colon has become so instrumental to successfully carrying off the event, that she was recently named Central Florida CCD co-chairperson. She will continue to work closely with co-chairperson Loreen Bobo of FDOT on future events.

GOLDENROD ROAD A WIN



QCA is proud to assist Comprehensive Engineering Services (CES) by informing and involving the public during the design of improvements to Goldenrod Road - SR 551. This key north-south connector road in East Orange County serves a diverse community, and provides crucial access to SR 408 and other major arteries across Metropolitan Orlando. QCA staff members, particularly our bilingual associates, have extensive experience working

to help this community understand major transportation improvements.

The Goldenrod Road design project from south of Curry Ford Road to north of SR 408 will include safety improvements as well as roadway resurfacing. QCA Public Involvement Coordinator Megan Olivera will support CES Project Manager Matthew Gibbs with a host of tasks including updating the Community Awareness Plan, coordinating public meetings and addressing questions from residents and business owners.

SERVICES CONTINUE FOR DISTRICT FIVE



In January 2012, the Florida Department of Transportation (FDOT) - Central Florida announced QCA was awarded the Districtwide Construction Public Information Staffing contract for a second term. QCA's Central Florida team is thrilled to continue providing high-quality, proactive community outreach needed to support FDOT District Five construction projects for another five years.



INDIAN STREET BRIDGE FISH FRY



On Friday, March 30 the CEI and Design-Build team for the Indian Street Bridge project hosted a Fish Fry and BBQ Event at the Jensen Beach Causeway Bridge Park. The project team hosted the event to celebrate the first year of construction for the bridge connecting Palm City with the City of Stuart. The project partners in attendance included: CardnoTBE, Target Engineering, Quest Corporation of America, AECOM, Archer Western, RS&H, Martin County, Florida Department of Transportation, Ranger Construction, South Florida Water Management District, Signal Group, DT Read, Dane Construction, Bobs Barricades, PSI, GRL Engineers and Ardaman and Associates.



QCA is proudly serving the Indian Street Bridge project through public information, resident compliance services and website maintenance. In our role, QCA supports hosting events such as this fish fry, job fair, community events, meetings / presentations, project tours and more. For more information on the Indian Street Bridge, please visit the project website at www.indianstreetbridge.com. Pictured left, Beth Zsoka, right, Linda Devecki.

TAKING OUR CLIENTS TO NEW HEIGHTS



Orlando-Orange County Expressway Authority (OOCEA) is one of QCA's top revenue producing clients and QCA continues to think outside the box when serving them.

We have supported OOCEA in bringing Central Florida some of the biggest transportation improvements seen by the region in years. QCA team members have provided proactive, grass-roots public information and community outreach services on projects in the agency's Five Year Work Program since 2004.



QCA's Brian Hutchings has led the charge to help the community see the many benefits of OOCEA's comprehensive and highly praised, \$675 million widening and beautification of State Road 408. Brian's efforts have included devising strategic community outreach plans for major milestones on all SR 408 projects, including the conversion of all Expressway Authority mainline plazas to include Express Lanes.

Currently Brian is helping the community to understand how the new \$69 million interchange between SR 408 and State Road 417 will make it easier to get to destinations including the University of Central Florida, Valencia College, the Orlando International Airport and area attractions. His latest efforts include working closely with OOCEA Coordinator of Public Affairs Michelle Maikisch and Communications Coordinator Jeffrey Marshall to coordinate a major media open house and on-site media staging for the opening of the latest SR 408 / SR 417 Interchange ramps in mid-March.



Rejoining the QCA team serving OOCEA is Senior Manager Mary Brooks. Mary previously served OOCEA from 2004-2008 on the State Road 414 (John Land Apopka Expressway) and the State Road 429 Wekiva Parkway Project Development and Environmental (PD&E) Study. She will again

be keeping officials, community members and the media informed on OOCEA's Wekiva Parkway projects, as well as on a number of other SR 429 and State Road 528 (Beachline Expressway) projects.

QCA's Megan Olivera, pictured on page 7, has been instrumental in providing bilingual communications on many OOCEA projects. She also has been specifically responsible for informing motorists and community members on the widening of SR 417 from Curry Ford Road to SR 528, and on the construction of the new Dallas Boulevard Mainline Plaza on SR 528.



QCA's team has been tasked with conducting three focus groups in

support of Palm Beach International (PBI) Airport's development and implementation of a strategic marketing plan. QCA will conduct recruitment and facilitate qualitative focus groups to better qualify PBI's diverging passengers, their characteristics, and motivating factors for building patronage of the airport's services. The project team is taking a four-phase approach to developing the updated marketing plan; it will include an audit of existing marketing and customer outreach initiatives, qualitative and quantitative survey research, formulation of the marketing strategy and an implementation plan, and production of an integrated marketing plan using multiple platforms – traditional and new media.

We're excited to once again demonstrate our marketing strength. QCA's Senior Managers Jill Cappadoro and Mary Brooks will lead the South Florida team including Ivette Ruiz-Paz, in recruitment of qualified participants, development of the discussion guides, moderation of the focus groups, and the presentation of findings to our client. QCA has demonstrated excellence in our years of surveying for the aviation industry, as well as the successful implementation of qualitative research and focus groups.



SAVETHEDATE

Pool Party *Cookout*

**SATURDAY
JULY 21, 2012**
EMPLOYEE APPRECIATION DAY
Hilton Naples in Naples, Florida

How are we doing?

**SUNDAY
JULY 22, 2012**
STATE OF THE COMPANY
COMPANYWIDE TRAINING

Getting Better all the time



QCA is teamed with Parsons Brinkerhoff Inc. on the U.S. Highway 90 / Mahan Drive Project in Tallahassee. The project includes widening Mahan Drive from two lanes to four lanes between Dempsey Mayo Road and I-10, a distance of 3.8 miles. The added lanes will increase vehicular capacity and provide welcome relief to congestion along the corridor as well as improve safety for motorists. Sidewalks, lighting and drainage improvements are also being constructed, adding to the beauty and safety of the corridor. District Manager Susan Emmanuel, is serving as the Public Information Officer on this project. She maintains the project website, which QCA developed in 2009 (www.mahandrive.com) and leads outreach efforts including public meetings and requests for information. Construction activity updates are ongoing and are posted to Twitter by the District 3 Public Information office. You, too, can follow District 3 at [@MyFDOT_NWFL](https://twitter.com/MyFDOT_NWFL).

SUPPORT ON GADSDEN



QCA's Susan Emmanuel will work closely with Jacobs Engineering to support its winning plan for the resurfacing of SR 65, a project designed to enhance this rural corridor between the Ocklawaha Creek Bridge and SR 12 in Gadsden County. Ensuring the community is well informed and has convenient access to construction project information that is timely and accurate is essential, even on a road that travels through sparsely populated areas of West Florida. SR 65 serves as a hurricane

evacuation route, further advancing the importance of this resurfacing, restoration and rehabilitation construction project. Additional improvements include fresh striping and updates to the guardrail. QCA will develop and implement the Community Awareness Plan to ensure local governments, affected property owners, tenants, and the community that live, work or visit the area are well informed about the improvement project.

CRTPA PUBLIC MEETING



The Capital Regional Transportation Planning Agency (CRTPA) assisted by RS&H and QCA hosted a public open house event on March 6, to provide citizens with the opportunity to review the Monroe Street Median Feasibility Study. Proposed to enhance pedestrian traffic along the Monroe Street corridor, the feasibility study reviews the potential for construction of a median on Monroe Street between just south of Magnolia Drive and John Knox Road. A separate Lake Ella Median Implementation Study was also addressed at the Open House event. This study addresses possible median implementation or other pedestrian features on Monroe Street between Seventh Avenue and Tharpe Street, adjacent to the popular Lake Ella Park in Tallahassee. Both studies review the potential for enhanced and safe pedestrian access and other transportation needs unique to the Monroe Street corridor.



Widely regarded as a top administrative assistant and Resident Compliance Specialist, Peggy Haimbaugh enjoys her outstanding reputation in West Florida. Currently, Peggy is supporting URS on the SR 80 / US 27 Interchange project in Hendry County and Metric Engineering on the I-75 Widening project in Venice. She also trains new Resident Compliance team members for QCA.

FDOT's District One Contract Compliance Manager Jackie Brown agrees that Peggy is doing an excellent job having received a 93% initial rating recently, adding that "Peggy is receptive to conforming to any requirements the Department has asked of her."

Peggy finds working on different projects, and with multiple Construction Engineering & Inspection (CEI) firms interesting. "It's educational and fun working with different firms. I enjoy getting to know the different practices and meeting new people," expresses Peggy.

Peggy joined QCA in July of 2007 and has worked throughout Southwest Florida as well as West Florida serving the FDOT in an administrative and Resident Compliance capacity on the US 19 and I-75 projects.

In her spare time, Peggy enjoys spending time with her daughter who will be entering high school this fall. Peggy is also an avid fitness buff working out regularly to stay healthy and fit. Peggy states that "Working out gives me the energy and strength to keep up with my busy schedule." QCA is fortunate to have Peggy on our team and is proud of how she represents our firm.

"It's educational and fun working with different firms. I enjoy getting to know the different practices and meeting new people."



THE SOLUTION



Have you put together a plan to make sure that your customers are being delivered the best experience ever? District Manager Darren Alfonso has! On February 7, QCA presented a firm overview and detailed description of our services to FDOT staff at the District One headquarters in Bartow. The presentation was well received as approximately 20 FDOT staff members including Project Managers, Resident Compliance staff, and Public Information Representatives attended.

To learn more about how QCA can support your organization email corporate@QCAusa.com to schedule a meeting.

"Our goal was to interact in a group setting with our client to better understand their needs."

- Steve Nalls, Senior Vice President



IT UPDATE WITH DYLAN



Part of my job at QCA is to come up with ways to use technology to improve company processes, increase efficiency and make information more accessible. In particular this often involves finding ways to replace manual processes with electronic ones. The most recent example of this is the new QCA Employee Website. The QCA Employee Website is a password protected section of the QCAusa.com website that will be used for various internal company functions. The site can be accessed from a link in the lower right hand corner of the QCAusa.com home page. Once logged in, you can use the menu to submit purchase, travel and leave requests by simply

filling out an online form. Your request will then be routed by email to a supervisor for approval. You will also be able to access and download a number of company documents such as the QCA Employee Handbook, expense form, creative request form, company organization chart and instructional documents. There are also plans for the possible future addition of company training materials and videos.

I think that you will find that the new employee website will make submitting requests as well as accessing company information easier and more efficient. If you have any suggestions for making the site more useful please let me know by contacting me at Dylan@QCAusa.com



The POWER to make a DIFFERENCE.



On March 10, QCA's Brian DeCovery joined the fight against breast cancer at the Komen Southwest Florida Race for the Cure in Estero, Florida. In addition to joining thousands of participants in the 5k run, Brian also raised \$1,000 from donations. For more than 25 years, Komen for the Cure has played a critical role in every major advance in the fight against breast cancer - transforming how the world talks about and treats this disease, and helping to turn millions of breast cancer patients into breast cancer survivors. Seventy five percent of all net proceeds from the event remain in Southwest Florida and are used for education, screening and treatment programs. For additional information, visit www.komen.org.



Carlana Hoffman

Two years ago at the age of fifteen my daughter Nicolette was diagnosed with a disease called Myasthenia Gravis (MG). MG is a chronic neuromuscular, autoimmune disorder that causes varying degrees of weakness involving the voluntary muscles of the body. The prevalence rate of patients is estimated to be 20 per 100,000. At present, the cause of MG is unknown, and there is no cure.

As you can imagine, our family was heartbroken as this diagnosis was given to our active, beautiful daughter. This is why I have become involved with the MGFA. Now in its

second year, the MG Walk is the signature awareness and fundraising campaign for the Myasthenia Gravis Foundation of America (MGFA). The MG Walk is designed to provide hope for the thousands of individuals and families who face the challenges caused by myasthenia gravis or MG.

Please join our team Knockout MG for Nicolette at mgwalk.org/Nicolette and walk with us at the Tallahassee MG Walk, Saturday, April 21 at Tom Brown Park, or walk with us in one of the following walks in Florida, as we WALK FOR A WORLD WITHOUT MYASTHENIA GRAVIS!

UPCOMING EVENTS

- Northwest Fl | Saturday, April 21 | Tom Brown Park, Tallahassee
- South Fl | Saturday, April 2 | South County Regional Park, Boca Raton
- Bay Area | Sunday, April 22 | Crescent Lake Park, St Petersburg
- Central Fl | Sunday, April 22 | Harbor Park at Lake Baldwin, Orlando
- North Fl | Sunday, April 22 | The Jacksonville Landing, Jacksonville

Let's be friends! 
xoxo Serena Bugatti

QCAusa.com | 866.662.6273 | DBE / SBE / MBE / WBE CERTIFIED



ALABAMA - ARIZONA - CONNECTICUT - DELAWARE - DISTRICT OF COLUMBIA - FLORIDA - GEORGIA - LOUISIANA - MARYLAND
MASSACHUSETTS - MISSISSIPPI - NORTH CAROLINA - OKLAHOMA - PENNSYLVANIA - SOUTH CAROLINA - TENNESSEE - TEXAS - PUERTO RICO

